





4 - 6 learning hours per week



8 weeks



Diversity and Inclusion

Create workplaces where everyone thrives

A culture of diversity and inclusion sparks innovation, builds engagement and unlocks potential. This course equips you with the tools to create inclusive practices, enhance adaptability and implement strategies that drive organisational success.

What will you learn?



Inclusive culture

Build an environment where every voice matters. Develop the competence to foster inclusion, boost employee engagement and enhance



organisational performance.



Emotional intelligence

Implement initiatives that embrace diversity,

of perspectives and ideas.

ensuring your organisation benefits from a range

Promoting diversity initiatives

Leverage emotional intelligence to navigate workplace dynamics confidently, building stronger relationships and team cohesion.



Inclusive communication

Break down barriers with strategies that ensure messages resonate across diverse teams, promoting collaboration and understanding.



Strategic diversity alignment

Align diversity practices with corporate strategy to drive innovation, enhance decision-making and achieve business goals.



Cultural adaptability

Enhance cultural adaptability to address challenges in global and multicultural workplaces.









Course outline

€ 6 Collaborative Learning Sessions



O, WEEK 1

Orientation

Meet your Industry Expert, Learner Success Coach and other learners

Module 1

Introduction to diversity and inclusion

Understand key diversity concepts and their historical context in the workplace

Module 2

Bias, power and privilege

WEEK 3

Identify and mitigate biases, and address workplace power dynamics

Module 3

Understanding workplace dynamics

Foster inclusivity through emotional intelligence and improved group dynamics

WEEK 4

WEEK 5

Module 4

Navigating overlapping identities

Leverage intersectionality to identify and address workplace discrimination

Module 5

Workplace diversity practices

Implement effective diversity strategies and assess organisational D&I efforts

Module 6

Building an inclusive and equitable culture

Create and sustain inclusive workplace practices with strong leadership

WEEK 8

Assessment

Diversity and Inclusion Initiative Plan

Who is this course for?

This course is ideal for professionals and leaders committed to fostering inclusive workplaces, enhancing team dynamics and driving innovation through diversity and inclusion practices.

The learning experience

MasterStart courses are developed to provide a learning experience that builds competence and professional confidence. This unique online learning approach means you will:



Enjoy full learning support for your course, in the form of a dedicated team of an Industry Expert, Learner Success Coach and Learner Support Coordinator.



Learn from a mix of selfpaced study modules, quizzes and interactive activities.



Access resources, audio notes and a community chat for additional support and discussion.



Engage in collaborative learning sessions to apply what you've learned in practical ways.

All MasterStart courses are aligned to Category-B of the B-BBEE Skills Development matrix.



Certificate of

Competence







